

Deaf persons or users of VRS should have a choice of their carriers, just as hearing persons have a choice of who they wish for their cell phones, for choosing an operator to complete a call, and sometimes for a home landline. Deaf need this same freedom of choice, especially if they are unsatisfied with waiting times with their present carrier. Currently, there is no choice, so why would the carrier feel compelled to improve their service--competition encourages improvements, especially in a service based business such as this. Please consider this and let users of VRS have a choice.